

REYL BANKING

USER GUIDE

PART A - REYL ACCESS SETUP

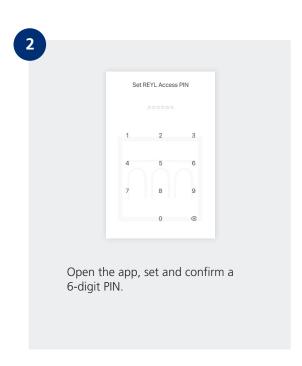
REYL Access is an application used for authentication that you will need to set up on your smartphone. Once set up, you will need to access your accounts on REYL Banking, the dedicated e-banking platform and authenticate by opening the REYL Access application.

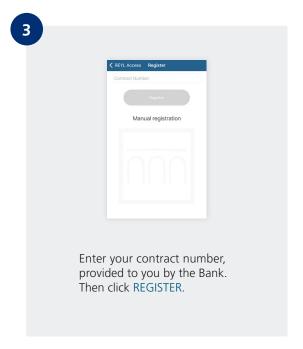
The registration can only be completed with an ID card or passport with Machine Readable Zone.

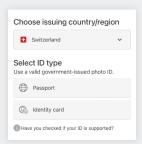
Please always use the original document: using a photocopy of the ID will result in a failed attempt. Please note: Any national ID card, driving licence or paper ID cannot currently be used to complete the registration process.



Download the REYL Access app on your smartphone, from the Apple Store or Google Play. Alternatively, a link is provided on REYL's website.







Select the issuing country of your ID and choose a means of identification. Note: for certain countries, ID is not available.

5



Click **START** and follow the on-screen instructions. <u>Note</u>: front and back will be needed for an ID.

6



Allow use of camera by the app.

7



From the app, take a picture of your chosen proof of ID. Check your photo and click **CONFIRM**. In case you have provided an ID, repeat for the back of your ID.

8



For the face verification step, click START, then ALLOW, and follow the on-screen instructions.

9



After the registration process, you will have completed the *REYL Access* app setup. You may now close the app.

PART B - REYL BANKING LOGIN

To access your portfolio on your computer, log into *REYL Banking's* website using your smartphone as authenticator.

1



Go to **https://rconnect.reyl.com** from a desktop computer.



On your smartphone, open the REYL Access app.

2



Scan the website's QR code from your phone. <u>Note</u>: in case of technical difficulty, you may alternatively enter your credentials by selecting this option on the app's bottom left button.

3



You now have access to your accounts. <u>Note</u>: if you change phone or need to reinstall the REYL Access app, you will need to start again from step 1.

Remember to log out of REYL Banking, on the upper right-hand corner of your screen. For security reasons, you will automatically be logged out after 10 minutes of inactivity.



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